

## TERMS OF SERVICE

For the legally binding terms of service, please read the German [AGBs](#). I did my best to translate the following text, but cannot be held responsible if my translation differs slightly from the original German version.

### Disclaimer

Despite careful control of the website contents, I can not assume any liability for the content of external links. The content of the linked pages is the sole responsibility of their operators.

#### 1. Your Contract- and Contact-partner:

Thomas Lauer – The Ussy  
Danziger Straße 134  
10407 Berlin  
Germany

Phone: +49 15171495225  
Email: info[at]theussy.com

#### 2. Completion of the Sales Contract:

- The completion of the sales contract only comes into effect when you send me the information requested by pressing the "Confirm your order/ Pay now" or something like this button and finalising the payment.
- On the website where this button appears, all the information you entered will be summarised again and you will be given the opportunity to correct it.
- A log of your order will be received and stored by me and you will receive confirmation by email after your order is placed.

#### 3. Shipping Costs

- No shipping costs.

#### 4. Ordering and Shipping outside the EU & Switzerland

- Free shipping to Switzerland and outside the EU does not include any extra fees, such as import taxes, which the customer may incur.

*If you would like to place an order and have it shipped outside the EU, please contact us by email. We will then calculate the shipping costs to your area.*

#### 5. Safe and discreet Shipping

All orders are shipped (normaly) using Deutsche Post with tracking number. After your order is dispatched, we will provide you with your tracking information.

Every order is packaged in a discreet unmarked box, with a return address that doesn't state the store's name. For orders sent within the EU, the contents of the box are not identified on the outside packaging.

For orders shipped outside of the EU (including Switzerland), customs require an itemized list of the package's contents. I try to be as discreet as possible, and usually refer to the content as simply "silicone produkt".

#### 6. Delivery Time

Orders are shipped upon receipt of payment, usually within 2 business weeks or less. Shipping within Germany usually takes between 1-3 business days. International shipping times vary.

## RIGHT OF WITHDRAWAL

### 1. Right of withdrawal for online customers

If you've ordered something online, you can change or cancel your order within 14 days of receiving the goods. If your goods haven't yet been shipped to you, all we need is a written statement of the cancellation (for example, by letter or email). If you have already received the goods, then their return within the withdrawal period is sufficient notice of cancellation.

*Please send returned goods to:*

Thomas Lauer – The Ussy  
Danziger Straße 134  
10407 Berlin  
Germany

Note that products which have been unsealed are not returnable for reasons of health and hygiene. (§ 312g II No. 3 BGB).

### 2. Your duties after withdrawal: returning goods

Upon exercising your right of withdrawal, you are obliged to return the goods and bear the cost of the returned package. If the delivered goods are not those that you ordered, you are not responsible for the return shipping costs.